

GUARANTEED BUYBACK TERMS AND CONDITIONS

The Mobelli Buyback™ is an innovative program which allows original Mobelli customers to own Mobelli Furniture For Life™

Below you will find the terms and conditions for a successful transaction.

1. Your purchase should be older than 5 years. There is no expiry time limit.
2. This offer is open to all original Mobelli owners who still own their furniture. The easiest way is to have the furniture and the original invoice. If you don't have your invoice it is possible that we have it on file, however, the onus still remains on you.
3. A Buyback is the action of trading in your old Mobelli furniture for a newer fresher model or an upgrade.
4. An upgrade is defined as one of the two options below:
 - a. A **like for like exchange**. In other words, the exact same set exchanged for a newer one (for example, an old Palermo V2 set for a new Palermo V2 set of the same configuration).
 - b. The replacement item is in the same category but must be higher priced than the original item. For example, a 6 seater table may be upgraded for another 6 seater table but only if the latter is priced higher than the original item.
5. We calculate a "buyback credit" value based on the invoiced amount of your furniture.
6. The value which you have in "buyback credit" at Mobelli towards your upgrade is calculated by taking into account the cost of the furniture less discounts. We do not assign a value to cushions or transport. Once an amount is determined, you will have 25% of it available to you for the upgrade.
7. The state of the furniture is immaterial for us when determining the value. The set could have been eaten up by a dog or damaged by the wind, or can be in a pristine condition. In either case you will get 25% of the computed value.
8. Your "buyback credit" amount will be applied to all applicable Mobelli products at the full retail price. If a new product is on a special or at a reduced price, the "buyback credit" will be deducted off the original higher retail price.
9. Some Mobelli items are excluded from the offer and you will not be able to use your "buyback credit" towards these items. These items will be marked with an LM in their descriptions on the sales orders from Mobelli.
10. Existing furniture must be returned to Mobelli, at its discretion.
11. The website has a section for FAQ's which we urge you to visit.
12. In the event of a dispute the decision of Mobelli management is final and no further correspondence will be entered into.
13. This offer may be removed at the discretion of management.



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